

Review of bus services in North West Wiltshire - summary of user questionnaire responses

Questionnaire for users of services 30, 31, 41, 92, 93

(390 responses)

Q1. Which town or village do you live in?

Brinkworth	32	Malmesbury	162
Charlton	3	Milbourne	31
Chelworth	1	Morcott	1
Chippenham	11	Oaksey	10
Cirencester	3	Royal Wotton Bassett	20
Corston	4	Somerford Keynes	13
Crudwell	17	Stanton St Quinton	5
Garsdon	3	Swindon	4
Great Somerford	3	Upper Minety	2
Hankerton	7	No Specified	4
Hullavington	26	Other	1
Kemble	1		
Kington st Michael	3		
Lea	17		
Little Somerford	3		
Lower Stanton St Quinton	3		

Q2. How often do you use these services at the moment?

5 or more days a week	21%	Less than once per week	5%
3 or 4 times per week	37%	Less than once per month	3%
Twice per week	21%	Not specified	1%
Once per week	12%		

Q3. When you use the service, what is the purpose of your journey? (% of respondents ticking each journey purpose)

Travel to/from work	17%	To attend medical appointments	52%
Travel for shopping	83%	Connect with trains	39%
To attend school / college	40%	Not specified	1%
To visit friends & relations	49%		

Q4. Does the current timetable meet your needs?

Yes	83%
No	2%
Partly	12%
Not specified	3%

Q5. Would the proposed timetable meet your needs?

Yes	37%
No	36%
Partly	24%
Not specified	3%

Q6. If you have answered 'No' or 'Partly' to question 5, what specific journeys would you not be able to make and how often do you need to make these journeys?

Q7. Do you wish to make any other comments on these proposals?

Responses summarised in Appendix 4B

Q8. Please give us a bit more information about yourself:

What is your age group?

Under 17	1%
17-25	5%
26-45	4%
46-64	23%
Over 65	65%
Not specified	1%

Are you male or female?

Male	29%
Female	62%
Not specified	9%

Do you consider yourself disabled?

No	69%		
Yes	24%	If yes does this affect your ability to walk	22%
Not Specified	7%		

Questionnaire for users of services 35 and 99

(59 responses)

Q1. Which town or village do you live in?

Yatton Keynell	3	Frogwell	1
Castle Combe	5	Kington St Michael	7
Monkton Park	37	Other	2
Cepen Park North	4		

Q2. How often do you use these services at the moment?

5 or more days a week	14%	Less than once per week	1%
3 or 4 times per week	53%	Less than once per month	0%
Twice per week	22%	Not specified	1%
Once per week	0%		

Q3. When you use the service, what is the purpose of your journey? (% of respondents ticking each journey purpose)

Travel to/from work	8%	To visit friends & relations	41%
Travel for shopping	86%	To attend medical appointments	53%
To attend school / college	0%	Connect with trains	37%

Q4. Does the current timetable meet your needs?

Yes	78%
No	4%
Partly	14%
Not specified	4%

Q5. Would the proposed timetable meet your needs?

Yes	20%
No	37%
Partly	31%
Not Specified	12%

Q6. If you have answered 'No' or 'Partly' to question 5, what specific journeys would you not be able to make and how often do you need to make these journeys?

Q7. Do you wish to make any other comments on these proposals?

Responses summarised in Appendix 4B

Q8. Please give us a bit more information about yourself:**What is your age group?**

Under 17	0%
17-25	0%
26-45	3%
46-64	20%
Over 65	75%
Not specified	2%

Are you male or female?

Male	39%
Female	56%
Not specified	5%

Do you consider yourself disabled?

No	56%
Yes	35%
Not Specified	10%

If yes does this affect your ability to walk

34%

Questionnaire for users of service 36

(24 responses)

Q1. Which town or village do you live in?

Colerne	21
Biddestone	1
other	2

Q2. How often do you use the service at the moment?

To Chippenham	20 every week, 3 at least once a month
To Corsham	2 every week, 4 less than once a month

Q3. if you use the bus to more than one destination, which is most important?

To Chippenham	11
Both Chippenham and Corsham	4
Chippenham, Corsham and Bath	3
Bath	2
Chippenham and Bath	3

Q4. When you use the service, what is the purpose of your journey? (% of respondents ticking each journey purpose)

Travel for shopping	96%	For a day out	12%
To visit friends & relations	8%	Other	21%

Q5. How important are these services to you?

Very (no alternative transport)	74%
Important	21%
Not very (could find other ways)	4%

Q6. How could the service be changed to meet your needs better?

Q7. Do you have any comments about possible ways the service might be provided in future?

Responses summarised in Appendix 4B

Q8. Please give us a bit more information about yourself:

What is your age group?

Under 17	0%
17-25	0%
26-45	0%
46-64	4%
Over 65	96%

Are you male or female?

Male	25%
Female	75%

Do you consider yourself disabled?

No	58%
Yes	33%
not stated	8%

If yes does this affect your ability to walk

25%

Questionnaire for users of services 50 and 52

(59 responses)

Q1. Which town or village do you live in?

Minety	8	Purton	14
Upper Minety	5	Calne	1
Leigh	15	Lydiard Residential Park	1
Ashton Keynes	9	Royal Wootton Bassett	2
Cricklade	3	Swindon	1

Q2. How often do you use these services at the moment?

5 or more days a week	37%	Once per week	14%
3 or 4 times per week	17%	Less than once per week	5%
Twice per week	22%	Less than once per month	5%

Q3. When you use the service, what is the purpose of your journey? (% of respondents ticking each journey purpose)

Travel to/from work	3%	To visit friends & relations	51%
Travel for shopping	63%	To attend medical appointments	32%
To attend school / college	41%	Connect with trains in Swindon	5%

Q4. Does the current timetable meet your needs?

Yes	71%
No	5%
Partly	24%

Q5. Would the proposed timetable meet your needs?

Yes	32%
No	39%
Partly	14%
not specified	15%

Q6. If you have answered 'No' or 'Partly' to question 5, what specific journeys would you not be able to make and how often do you need to make these journeys?

Q7. Do you wish to make any other comments on these proposals?

Responses summarised in Appendix 4B

Q8. Please give us a bit more information about yourself:

What is your age group?	
Under 17	29%
17-25	6%
26-45	2%
46-64	17%
Over 65	47%

Are you male or female?	
Male	39%
Female	61%

Do you consider yourself disabled?	
No	86%
Yes	14%

If yes does this affect your ability to walk	14%
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Questionnaire for users of services 91 and 91B

(116 responses)

Q1. Which town or village do you live in?

Chippenham	6	Rodbourne	2
Kington Langley	14	Great Somerford	27
Sutton Benger	15	Little Somerford	4
Christian Malford	6	Daunsey St James	10
Seagry	11	Malmesbury	7
Startley	7	Other	7

Q2. How often do you use these services at the moment?

5 or more days a week	17%	Less than once per week	14%
3 or 4 times per week	33%	Less than once per month	1%
Twice per week	24%	Not specified	1%
Once per week	9%		

Q3. When you use the service, what is the purpose of your journey? (% of respondents ticking each journey purpose)

Travel to/from work	18%	To attend medical appointments	61%
Travel for shopping	76%	Connect with trains in Chippenham	47%
To attend school / college	10%	Not specified	2%
To visit friends & relations	46%		

Q4. Does the current timetable meet your needs?

Yes	85%
No	3%
Partly	10%
Not specified	1%

Q5. Would the proposed timetable meet your needs?

Yes	11%
No	66%
Partly	22%
Not specified	1%

Q6. If you have answered 'No' or 'Partly' to question 5, what specific journeys would you not be able to make and how often do you need to make these journeys?

Q7. Do you wish to make any other comments on these proposals?

Responses summarised in Appendix 4B

Q9. Please give us a bit more information about yourself:

What is your age group?

Under 17	3%
17-25	5%
26-45	8%
46-64	26%
Over 65	59%
Not specified	0%

Are you male or female?

Male	34%
Female	62%
Not specified	3%

Do you consider yourself disabled?

No	77%
Yes	17%
Not Specified	6%

If yes does this affect your ability to walk	9%
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